

# COLLECTION

Innovation, integration and modern  
problems in the scientific activities of young  
researchers and students: theory and  
practice

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Innovation, integration and modern problems in the scientific activities of young  
researchers and students: theory and practice collection of materials of the  
international scientific and practical conference on the topic

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In the collection of materials of the conference, the role and role of Science, Education and production in the era of globalization, the pressing problems of the issues of interaction of these processes, feedback on their solutions were presented by mature specialists of the field.

In addition, research on the scientific and practical topic, carried out in the economics, Exact Sciences, Natural Sciences and socio-humanities during the globalization period, information is presented in the scientific and practical fields, which includes the latest innovative technologies in the fields of production.

It can be argued that this collection is one of the specific intersections of current thoughts and innovative ideas of the world of science. This scientific and practical conference was actively attended by professors and scientific researchers engaged in scientific research in Uzbekistan and foreign countries. In increasing the position of the scientific and practical conference, the professors and teachers of domestic and foreign higher educational institutions made a significant contribution.

Professors and teachers of foreign higher educational institutions who actively participated in the work of the conference made a worthy contribution to the high level of interaction with scientists of our country. The processes of international cooperation with foreign countries and exchange with them in the field of Science in the era of globalization have a positive effect on the development of Higher Education, the fields of Science and production. The materials of this conference are special in that they include a wide range of research, from theoretical developments to practical solutions, demonstrating the diversity of approaches and directions in this area.

In conclusion, it should be noted that this scientific and practical conference will be a very useful collection for everyone who is interested in modern research in the fields of further development of Higher Education, Science, Education and production in the era of globalization. The authors are responsible for the content and quality of the articles and abstracts included in the collection.

## RAQAMLI IQTISODIYOT SHAROITIDA O‘ZBEKISTONDA XIZMAT KO‘RSATISH SOHASINING SAMARADORLIGINI OSHIRISH OMILLARI

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**Annotatsiya.** Mazkur tezisdagi raqamli iqtisodiyot sharoitida O‘zbekiston Respublikasida xizmat ko‘rsatish sohasining samaradorligini oshirishga ta‘sir etuvchi asosiy omillar tahlil qilingan. Tadqiqot davomida mehnat resurslari dinamikasi, bandlik ko‘rsatkichlari, ijtimoiy xizmatlar rivojlanishi hamda raqamlashtirish jarayonlarining xizmatlar sektoriga ta‘siri o‘rganildi. Tahlil natijalari xizmat ko‘rsatish samaradorligi ko‘p omilli tizim asosida shakllanishini ko‘rsatdi. Xususan, mehnat resurslarining sifati, moliyaviy resurslardan foydalanish darajasi, hududiy infratuzilma rivoji hamda raqamli texnologiyalarni joriy etish xizmatlar samaradorligini oshiruvchi muhim omillar sifatida aniqlangan.

**Kalit so‘zlar:** raqamli iqtisodiyot, xizmat ko‘rsatish sohasi, samaradorlik, mehnat resurslari, bandlik, raqamlashtirish, innovatsiyalar.

### **Asosiy qism**

Raqamli iqtisodiyot sharoitida xizmat ko‘rsatish sohasi milliy iqtisodiyotning eng muhim va dinamik rivojlanayotgan tarmoqlaridan biri hisoblanadi. So‘nggi yillarda ushbu sektor nafaqat iqtisodiy o‘shishni ta‘minlashda, balki yangi ish o‘rinlarini yaratish, aholi daromadlarini oshirish hamda ijtimoiy farovonlikni ta‘minlashda ham muhim ahamiyat kasb etmoqda. Shu sababli xizmat ko‘rsatish sohasining samaradorligini oshirish masalasi davlat iqtisodiy siyosatining ustuvor yo‘nalishlaridan biri sifatida qaralmoqda.

Tadqiqot natijalariga ko‘ra, O‘zbekiston Respublikasida 2017–2024-yillar davomida mehnat resurslari soni barqaror o‘shib borgan. Jumladan, mehnat resurslari 18,6 mln kishidan 19,9 mln kishigacha oshgani kuzatiladi. Bu holat mamlakatda iqtisodiy faol aholi sonining ortib borayotganini ko‘rsatadi. Biroq iqtisodiy faol aholi sonining o‘shishi bandlik ko‘rsatkichlari bilan to‘liq mutanosib ravishda shakllanmayotgani mehnat bozorida muayyan nomutanosibliklar mavjudligini ko‘rsatadi. Shu sababli xizmat ko‘rsatish sohasini rivojlantirish orqali yangi ish o‘rinlarini yaratish hamda bandlikni oshirish muhim vazifa hisoblanadi.

Xizmat ko‘rsatish sohasining samaradorligini oshirishda ijtimoiy xizmatlar, xususan sog‘liqni saqlash xizmatlarining rivojlanishi ham muhim rol o‘ynaydi. Statistik ma‘lumotlar tahliliga ko‘ra, so‘nggi yillarda sog‘liqni saqlash xizmatlari hajmi va o‘shish sur‘atlari hududlar kesimida turlicha shakllangan. Ayrim hududlarda yuqori o‘shish sur‘atlari kuzatilgan bo‘lsa, ayrim hududlarda nisbatan past ko‘rsatkichlar qayd etilgan. Bunday farqlar hududiy infratuzilmaning rivojlanish darajasi, investitsiya oqimlari, aholi soni va xizmatlarga bo‘lgan talab bilan

izohlanadi. Shu bois xizmat ko'rsatish sohasini rivojlantirishda hududiy differensial yondashuvni qo'llash muhim hisoblanadi.

Raqamli iqtisodiyot sharoitida xizmatlar sektorining samaradorligini oshirishda raqamlashtirish jarayonlari alohida ahamiyat kasb etadi. Raqamli texnologiyalarni joriy etish xizmat ko'rsatish jarayonlarini avtomatlashtirish, axborot almashinuvini tezlashtirish hamda boshqaruv qarorlarini qabul qilish samaradorligini oshirish imkonini beradi. Ayniqsa elektron xizmatlar, onlayn savdo platformalari, mobil ilovalar hamda masofaviy xizmat ko'rsatish tizimlarining rivojlanishi xizmatlar bozorining kengayishiga xizmat qilmoqda.

Bundan tashqari, xizmat ko'rsatish sohasida samaradorlikni oshirish mehnat resurslarining sifat tarkibi bilan ham bevosita bog'liqdir. Zamonaviy sharoitda xizmatlar sektorida ishlovchi xodimlardan nafaqat kasbiy bilim va ko'nikmalar, balki raqamli texnologiyalar bilan ishlash malakasi ham talab etilmoqda. Shu sababli kadrlar tayyorlash tizimini takomillashtirish, xodimlarning malakasini oshirish hamda raqamli kompetensiyalarni rivojlantirish xizmatlar sektorining raqobatbardoshligini oshirishda muhim omil hisoblanadi.

Shuningdek, xizmat ko'rsatish samaradorligini oshirishda innovatsion yondashuvlar, marketing strategiyalari hamda xizmatlar sifatini oshirishga qaratilgan boshqaruv mexanizmlarini joriy etish ham katta ahamiyatga ega. Innovatsion xizmatlar, yangi biznes modellarining paydo bo'lishi hamda raqamli platformalarning kengayishi xizmatlar sektorining iqtisodiyotdagi ulushini oshirishga xizmat qilmoqda.

### **Xulosa**

Tadqiqot natijalari shuni ko'rsatadiki, xizmat ko'rsatish sohasining samaradorligi bir qator o'zaro bog'liq omillar ta'sirida shakllanadi. Bular jumlasiga mehnat resurslarining sifati, moliyaviy resurslardan foydalanish samaradorligi, hududiy infratuzilmaning rivojlanganligi hamda raqamli texnologiyalarni joriy etish darajasi kiradi.

Xizmat ko'rsatish sohasini yanada rivojlantirish uchun raqamli texnologiyalarni keng joriy etish, xodimlarning raqamli ko'nikmalarini oshirish, hududiy infratuzilmani takomillashtirish hamda xizmatlar bozorida innovatsion yondashuvlarni qo'llash muhim ahamiyat kasb etadi.

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